

Testimonials . . .

“My thanks pour out to all of you. Your positive, loving support truly means a lot to me. The respect for life with patience comes without a price. He rested in peace knowing he was loved. He thanks you. I thank you.”



“It's impossible to say thank you enough for the wonderful care my husband received from the nurses and staff at Hospice of Citrus and the Nature Coast. The kindness and compassion shown not only to him but also to me was beyond words. I don't know if I could have gotten through some of it without all your help. Mig and Jan were on top of everything before we even knew what we needed. A very special “Thank You” to you both. Then there's Little Mary, the nurse who was with us when he took his last breath. She's 95 pounds of “Super Hero” in my opinion. Again, Mary, thank you for all you did that night. I really feel the nurses I met have to be angels in waiting. God must be so proud of each and every one of you. Again, I will always be grateful for every one of you. Much love and great respect for the work you do.”



“My Mom was recently a patient at Hospice House. She died less than two days after she was admitted. Even for that short time, I was so impressed by the care and caring she received and how good the staff was to us, her family. Maura was the caregiver the whole time we were there, and she was marvelous. Thank you for helping to make [Mom's] death a peaceful experience.”



“I want to convey my sincere gratitude to all who cared for my mother. I can't thank you enough for the attention and care she received at your [Hospice House]. I must say it was remarkable. This being the first time in need of Hospice care, I am truly grateful it was with all of you. Your knowledge and personal experiences lighten me on the process that would take place, which made me feel more at ease with her “journey home.” It wasn't easy saying goodbye to my mom, but being at your home and being treated like family made it a lot more manageable. I must say, you are all amazing people, and I am thankful for the work that you do.”



“Our family wishes to pass our warmest and most sincere regards to the many nurses that cared for my sister during her stay [at Hospice House]. The entire staff should be complimented on their high degree of professionalism. They collectively provided most needed care and thoughtfulness during this time of personal tragedy and sorrow for both [my sister] and her family. Her last days were made more bearable and humane through the dedicated efforts of those who cared for her. Her environment and personal appearance were throughout maintained in a wholesome manner. The family is extremely grateful to the staff at Hospice House for the care and dignity provided to her throughout this period. Yours truly was a service of excellence.”



“Our family is so grateful for the compassionate care she received during her last days. The care given to her allowed us to be with her and not worry over all the details (oxygen, hospital bed, medications) that you managed. Thank you.”



“It is with a very humble and grateful heart that I would like to express my family's gratitude to Hospice of Citrus and the Nature Coast (HOCNC) for their help with our mother's journey to heaven. From Anna responding to our plea and Linda, R.N., so generously meeting with us at [the hospital] on the Fourth of July, to the loving and caring staff at the Hospice House and the team that followed us home for her final 10 days — each one of you made this journey bearable for my sisters and me.

In a world where customer service constantly disappoints me, teamwork often seems to have disappeared, and mistakes seem to be the rule and not the exception, I can honestly say HOCNC is one fine-tuned operation. Every single team member that we worked with was compassionate, responsive and encouraging. They communicated well with each other, and they all worked together to help us struggle through mom's end-of-life.

Our Hospice House in Lecanto is truly a home of peace and comfort, a respite for a family that is panicking and beside themselves with grief and concern. They calmed us with their expertise, amused us with appropriate humor (thanks LeeAnn!), and fed us like royalty (thank you, Chef Richard!!). For eight days they allowed us to be with our mom 24/7 while they tended to her needs. We learned from them. We were able to bring our mom home for her final 10 days, and they supported us daily with calls and visits. They responded to all of our concerns. Their support was far above and beyond anything we could have expected.

The home support team of our compassionate social worker, nurses and pastors were all just wonderful. And we must especially thank our beautiful Luba, who helped my mother with such incredible gentleness that it was our privilege to watch her and learn from her.

From my three sisters and I, we thank you all. Thank you, [HOCNC Chief Executive Officer] Mr. Palumbo, for conducting such a beautiful orchestra.”



“On behalf of our entire family, we want to thank you for your care, kindness, undeniable dedication to detail and compassion for our late Mother. Life is so precious, and each of you holds a special place in our hearts for everything Hospice has done to keep her comfortable until she passed. We miss her dearly and could not have gotten through this difficult time without all of you! Love you all, and we will always.”



“I would like to thank the people of your organization for the loving care they gave my wife in our time of need. The loving and caring was beyond belief, I never thought that anybody could care that much for the dying and the grieving as much as the beautiful people that came to my house in our time of need; the compassion and love came from their heart and soul. I could see that they really cared about the patient and the caregivers that were put into a difficult situation and were at a standstill on what they should do next. They came in a time of need, where death was at the door, and never wavered. They continued to assure me that I would get through this; although they could not make the sadness go away, they grieved with me. For that, I say thank you from the bottom of my heart.”

